

**DIR Contract Number DIR-SDD-2002  
Appendix C Pricing Index**

**Prime Contractor: 499 Enterprises, LLC dba Belston Technologies**

**Sub Contractors: Checkpoint Services, Inc.**

**ElectroSystems Engineers, Inc.**

**Semper Feye Solutions, Inc.**

**Summus Industries, Inc.**

**NOTE: Managed Services pricing and/or desktop/laptop pricing may change from what is listed here based on customer requirements and changes to desktop and laptop configurations as set forth below.**

**Standard Configurations**

Desktop Specifications from Tier 1 Mfrs. – 2 year Lease		
Components (example of possible specifications)	Low-End User	High-End User
Chassis Style	Minitower	Minitower
Chip	Intel Pentium Dual Core	Intel Core i7
Processor/Clock Speed	G630/ 2.7 GHz or equiv.	2600/ 3.4 GHz or equiv.
Memory	2GB	4GB
Hard Drive	250 GB	500 GB
Optical Drive	DVD-ROM	DVD +/- RW
Operating System	MS Win 7 Pro	MS Win 7 Pro
Network Card/Sound	Integrated	Integrated
Video/Graphics	Integrated	Integrated
Speakers	Integrated	AX210 two piece
Keyboard	KB112 USB 104 Quiet key	KB112 USB 104 Quiet key
Mouse	MS111 USB Optical	MS111 USB Optical
Warranty (Warranty Extension Available)	3 year NBD	3 year NBD
All pricing as of 5/1/2013		
Pricing Per Seat (2 years)	\$26.03	\$44.75

Payment Terms	Monthly	Monthly
2 Year Total	\$624.72	\$1,074.00

\* Available computer options- DELL, HP, and Lenovo.

Desktop Specifications from Tier 1 Mfrs. – 3 year Lease		
Components (example of possible specifications)	Low-End User	High-End User
Chassis Style	Minitower	Minitower
Chip	Intel Pentium Dual Core	Intel Core i7
Processor/Clock Speed	G630/ 2.7 GHz or equiv.	2600/ 3.4 GHz or equiv.
Memory	2GB	4GB
Hard Drive	250 GB	500 GB
Optical Drive	DVD-ROM	DVD +/- RW
Operating System	MS Win 7 Pro	MS Win 7 Pro
Network Card/Sound	Integrated	Integrated
Video/Graphics	Integrated	Integrated
Speakers	Integrated	AX210 two piece
Keyboard	KB112 USB 104 Quiet key	KB112 USB 104 Quiet key
Mouse	MS111 USB Optical	MS111 USB Optical
Warranty (Warranty Extension Available)	3 year NBD	3 year NBD
All pricing as of 5/1/2013		
Pricing Per Seat (3 years)	\$17.50	\$29.84
Payment Terms	Monthly	Monthly
3 Year Total	\$630.00	\$1,074.24

\* Available computer options- DELL, HP, and Lenovo.

Desktop Specifications from Tier 1 Mfrs. – 4 year Lease		
Components (example of possible specifications)	Low-End User	High-End User
Chassis Style	Minitower	Minitower
Chip	Intel Pentium Dual Core	Intel Core i7
Processor/Clock Speed	G630/ 2.7 GHz or equiv.	2600/ 3.4 GHz or equiv.
Memory	2GB	4GB
Hard Drive	250 GB	500 GB
Optical Drive	DVD-ROM	DVD +/- RW
Operating System	MS Win 7 Pro	MS Win 7 Pro
Network Card/Sound	Integrated	Integrated
Video/Graphics	Integrated	Integrated
Speakers	Integrated	AX210 two piece
Keyboard	KB112 USB 104 Quiet key	KB112 USB 104 Quiet key
Mouse	MS111 USB Optical	MS111 USB Optical
Warranty (Warranty Extension Available)	4 year NBD	4 year NBD
All pricing as of 5/1/2013		
Pricing Per Seat (4 years)	\$14.40	\$21.66
Payment Terms	Monthly	Monthly
4 Year Total	\$691.20	\$1,039.68

\* Available computer options- DELL, HP, and Lenovo.

Desktop Specifications from Tier 1 Mfrs. – 5 year Lease		
Components (example of possible specifications)	Low-End User	High-End User
Chassis Style	Minitower	Minitower
Chip	Intel Pentium Dual Core	Intel Core i7
Processor/Clock Speed	G630/ 2.7 GHz or equiv.	2600/ 3.4 GHz or equiv.
Memory	2GB	4GB
Hard Drive	250 GB	500 GB
Optical Drive	DVD-ROM	DVD +/- RW
Operating System	MS Win 7 Pro	MS Win 7 Pro
Network Card/Sound	Integrated	Integrated
Video/Graphics	Integrated	Integrated
Speakers	Integrated	AX210 two piece
Keyboard	KB112 USB 104 Quiet key	KB112 USB 104 Quiet key
Mouse	MS111 USB Optical	MS111 USB Optical
Warranty (Warranty Extension Available)	3 year NBD	3 year NBD
All pricing as of 5/1/2013		
Pricing Per Seat (5 years)	\$12.02	\$18.38
Payment Terms	Monthly	Monthly
5 Year Total	\$721.20	\$1,102.80

\* Available computer options- DELL, HP, and Lenovo.

Laptop Specifications from Tier 1 Mfrs.- 2 Year Lease		
Components (example of possible specifications)	Low-End User	High-End User
Chip	Intel Core i3	Intel Dual Core i7
Processor/Clock Speed	2328M/ 2.2 GHz or equiv.	3520M/ 2.9 GHz or equiv.
LCD Resolution/size	WXGA/14.0"	WXGA/15.6"
Memory	2GB	4GB
Hard Drive	320 GB	320 GB
Optical Drive	DVD +/- RW	DVD +/- RW
Operating System	MS Win 7	MS Win 7
Modem	No	No
Network Card	Integrated	Integrated
Sound/Graphics	Integrated	Integrated
Webcam	Yes	Yes
AC Adapter/Battery	90W A/C - 6-cell battery	90W A/C - 9-cell battery
Wi-Fi mini	1504 802.11 g/n	Intel Centrino 6205 - 802.11 n
Warranty (Warranty Extension Available)	2 Years NBD	2 Years NBD
All pricing as of 5/1/2013		
Pricing Per Seat (2 years)	\$28.34	\$44.63
Payment Terms	Monthly	Monthly
2 Year Total	\$680.16	\$1,071.12

\* Available computer options- DELL, HP, and Lenovo.

Laptop Specifications from Tier 1 Mfrs.- 4 Year Lease		
Components (example of possible specifications)	Low-End User	High-End User
Chip	Intel Core i3	Intel Dual Core i7
Processor/Clock Speed	2328M/ 2.2 GHz or equiv.	3520M/ 2.9 GHz or equiv.
LCD Resolution/size	WXGA/14.0"	WXGA/15.6"
Memory	2GB	4GB
Hard Drive	320 GB	320 GB
Optical Drive	DVD +/- RW	DVD +/- RW
Operating System	MS Win 7	MS Win 7
Modem	No	No
Network Card	Integrated	Integrated
Sound/Graphics	Integrated	Integrated
Webcam	Yes	Yes
AC Adapter/Battery	90W A/C - 6-cell battery	90W A/C - 9-cell battery
Wi-Fi mini	1504 802.11 g/n	Intel Centrino 6205 - 802.11 n
Warranty (Warranty Extension Available)	4 Years NBD	4 Years NBD
All pricing as of 5/1/2013		
Pricing Per Seat (4 years)	\$17.58	\$25.73
Payment Terms	Monthly	Monthly
4 Year Total	\$843.93	\$1,235.04

\* Available computer options- DELL, HP, and Lenovo.

Laptop Specifications from Tier 1 Mfrs.- 5 Year Lease		
Components (example of possible specifications)	Low-End User	High-End User
Chip	Intel Core i5	Intel Dual Core i7
Processor/Clock Speed	3210M/ 2.5 GHz or equiv.	3520M/ 2.9 GHz or equiv.
LCD Resolution	WXGA/14.0"	WXGA
Memory	2GB	4GB
Hard Drive	320 GB	320 GB
Optical Drive	DVD	DVD+/- RW with software
Operating System	MS Win 7	MS Win 7 Pro
Modem	No	No
Network Card	Integrated	Integrated
Sound/Graphics	Integrated	Integrated
Webcam	Yes	Yes
AC Adapter/Battery	90W A/C - 6-cell battery	90W A/C - 9-cell battery
Wi-Fi mini	1504 802.11 g/n	Intel Centrino 6205 - 802.11 n
Warranty (Warranty Extension Available)	5 Years NBD	5 Years NBD
All pricing as of 5/1/2013		
Pricing Per Seat (5 years)	\$15.19	\$21.70
Payment Terms	Monthly	Monthly
5 Year Total	\$911.40	\$1,302.00

\* Available computer options- DELL, HP, and Lenovo.

# IT Services Pricing

## Provisioning

Provisioning of Equipment and Procurement Services (Windows only)		
Bronze	Verify and document equipment inventory; verify serial number and tag new equipment as necessary; document and mark new location for equipment; and remove all boxes and packing material.	\$85/machine
Silver	Includes Bronze services plus: back data from old system to NAS; install new system at new location; restore data from NAS to new system; configure system as per customer specifications; remove old systems to specified location.	\$115/machine
Gold	Includes Bronze and Silver services plus: Troubleshoot equipment problems; wipe out hard drives (DOD Standards) and system imaging.	\$145/machine

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### IT Support

Provisioning Specialist	\$65.37
Provisioning Specialist - Senior	\$83.19
Network Specialist	\$89.13
Systems Administrator	\$95.08
Security Specialist	\$95.08

## Help Desk

Help Desk Services (Windows only)		
Bronze	24/7 patch management and disk clean-up	\$11/PC/Month
Silver	Includes Bronze services plus: remote help desk support via telephone from 8:00 AM to 5:00 PM.	\$22/PC/Month
Gold	Includes Bronze services plus: remote help desk support via telephone from 7:00 AM to 7:00 PM.	\$35/PC/Month

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### IT Support

Help Desk Lead	\$95.08
Help Desk Lvl 1	\$39.22
Help Desk Lvl 2	\$47.54
Help Desk Lvl 3	\$71.31

### Examples of covered software:

Publisher	Title/Version	Publisher	Title/Version
Microsoft	Wn XP Pro	Adobe	Acrobat
Microsoft	Win 7/8 Pro	Corel	Draw
Microsoft	Access	Corel	Wordperfect
Microsoft	Excel	IBM	Lotus Notes Client
Microsoft	FrontPage	IBM	Lotus Smartsuite
Microsoft	MapPoint	McAfee	Antivirus
Microsoft	Outlook	Symantec	EndPoint AV
Microsoft	Powerpoint	Symantec	pcAnywhere
Microsoft	Publisher	Symantec	WinFax Pro
Microsoft	Visio	Winzip	Winzip
Microsoft	Word		
Microsoft	Works		

\* This list is subject to change.

**Covered hardware:**

<b>Manufacturer</b>	<b>Type</b>	<b>Manufacturer</b>	<b>Type</b>
<b>IBM</b>	<b>Desktops</b>	<b>IBM</b>	<b>Laptops</b>
<b>Lenovo</b>	<b>Desktops</b>	<b>Lenovo</b>	<b>Laptops</b>
<b>Dell</b>	<b>Desktops</b>	<b>Dell</b>	<b>Laptops</b>
<b>HP</b>	<b>Desktops</b>	<b>HP</b>	<b>Laptops</b>
		<b>Toshiba</b>	<b>Laptops</b>
<b>HP</b>	<b>Printers</b>	<b>Epson</b>	<b>Printers</b>
<b>Xerox</b>	<b>Printers</b>	<b>Lexmark</b>	<b>Printers</b>

This is not meant to be an exhaustive list.

Customer should review supported hardware with Belston Technologies.

We will support any computer based on Intel or AMD processors that is running a supported Microsoft Operating System.

## Moves/Adds/Changes (MACs) Services

Moves/Adds/Changes		
Equipment swaps/ upgrades/modifications	Items will be considered as a special projects and will be billed on a Time and Material Basis	See IT Services Hourly Pricing
Installation	Connecting new hardware with verification of network connectivity	\$145/instance
De-installation	Disconnecting hardware and moving it to a designated place within the same location.	\$99/instance
De-installation with Installation	Disconnecting hardware, moving it to new place within the same location, and reconnecting with verification of network connectivity	\$215/instance
Miscellaneous MAC Services		
Bronze	From 8:00 AM to 5:00 PM - Next Business Day	\$99/hour
Silver	From 7:00 AM to 7:00 PM - Next Business Day	\$145/hour
Gold	From 7:00 AM to 7:00 PM - Same Business Day	\$185.00/hour

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### IT Support

IT Systems Support Specialist	\$47.54
IT Systems Support Specialist Advance	\$71.31
IT Desktop Specialist – Advance	\$83.19
Network Services Specialist	\$71.31
Network Administrator Advance	\$83.19
Systems Administrator	\$71.31
Systems Administrator Advance	\$95.08

### Project Support

Project Manager	\$124.79
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## Remote Support Services

Remote Support Services		
Bronze	Remote help desk support via telephone from 8:00 AM to 5:00 PM.	\$22/PC/Month
Silver	Remote help desk support via telephone from 7:00 AM to 7:00 PM.	\$35/PC/Month

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### IT Support

Help Desk Lead	\$95.08
Help Desk Lvl 1	\$39.22
Help Desk Lvl 2	\$47.54
Help Desk Lvl 3	\$71.31

## Asset Tracking Services

Asset Tracking Services		
Silver	Included with Silver Help Desk Services	N/C
Gold	Included with Gold Help Desk Services	N/C

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### Analyst

Business Analyst	\$47.54
Systems Analyst -	\$71.31

## Standard and Ad Hoc Reporting

Standard & Ad Hoc Reporting and Documentation		
Bronze	Reporting on Leased/Deployed Assets – included for all leased systems	N/C
Silver	Existing reporting that comes with a standard services offering such as basic help desk	N/C
Gold	Custom reporting requirements	\$99/hour

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### **Analyst**

Business Analyst	\$47.54
Systems Analyst -	\$71.31

## Unwind/End of Engagement Services

Unwind/End of Engagement Services		
De-installation	Disconnecting hardware and moving it to a designated place within the same location.	\$99/instance
Hard Drive Removal	Remove Hard Drive and wipe out data with overwriting (DOD Standards)	\$115/instance
Recycle disposed systems	Remove Hard Drive and wipe out data with overwriting (DOD Standards) and de-installation of systems plus: delivery to recycle site and certificate of recycle	\$215/instance

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### IT Support

IT Systems Support Specialist	\$47.54
IT Systems Support Specialist Advance	\$71.31
IT Desktop Specialist – Advance	\$83.19
Network Services Specialist	\$71.31
Network Administrator Advance	\$83.19
Systems Administrator	\$71.31
Systems Administrator Advance	\$95.08

### Project Support

Project Manager	\$124.79
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## Security Services

If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.

### Security/Network

Security Analyst - Advance	\$112.90
Security Analyst -	\$83.19
Control Penetration Service	\$130.73
Network Analyst	\$89.13

## Network Services

Remote Support Services		
Bronze	Remote help desk support via telephone from 8:00 AM to 5:00 PM.	\$22/PC/Month
Silver	Remote help desk support via telephone from 7:00 AM to 7:00 PM.	\$35/PC/Month

If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.

### Security/Network

Network Service - Advance	\$112.90
Network Service	\$83.19
Control Penetration Service	\$130.73

## Break-Fix Vendor Owned Equipment

Break-Fix Vendor Owned Equipment		
Bronze	Technician - 8am – 5pm, M-F, Holiday Excluded	\$99/hour
Silver	Technician - after hours support, includes weekends – Excludes Holidays	\$145/hour
Gold	All other times	\$185.00/hour

**If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.**

### IT Support

IT Systems Support Specialist	\$47.54
IT Systems Support Specialist Advance	\$71.31
IT Desktop Specialist – Advance	\$83.19
Network Services Specialist	\$71.31
Network Administrator Advance	\$83.19
Systems Administrator	\$71.31
Systems Administrator Advance	\$95.08