

Moves/Adds/Changes (MACs) Services

Moves/Adds/Changes		
Equipment swaps/ upgrades/modifications	Items will be considered as a special projects and will be billed on a Time and Material Basis	See IT Services Hourly Pricing
Installation	Connecting new hardware with verification of network connectivity	\$145/instance
De-installation	Disconnecting hardware and moving it to a designated place within the same location.	\$99/instance
De-installation with Installation	Disconnecting hardware, moving it to new place within the same location, and reconnecting with verification of network connectivity	\$215/instance
Miscellaneous MAC Services		
Bronze	From 8:00 AM to 5:00 PM - Next Business Day	\$99/hour
Silver	From 7:00 AM to 7:00 PM - Next Business Day	\$145/hour
Gold	From 7:00 AM to 7:00 PM - Same Business Day	\$185.00/hour

If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.

IT Support

IT Systems Support Specialist	\$47.54
IT Systems Support Specialist Advance	\$71.31
IT Desktop Specialist – Advance	\$83.19
Network Services Specialist	\$71.31
Network Administrator Advance	\$83.19
Systems Administrator	\$71.31
Systems Administrator Advance	\$95.08

Project Support

Project Manager	\$124.79
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