

Standard and Ad Hoc Reporting

Standard & Ad Hoc Reporting and Documentation		
Bronze	Reporting on Leased/Deployed Assets – included for all leased systems	N/C
Silver	Existing reporting that comes with a standard services offering such as basic help desk	N/C
Gold	Custom reporting requirements	\$99/hour

If the Time and Material service response is chosen, On call services are for the service to be supplied. Services will be provided by the technicians who can meet the skills required and are on call. Technicians are not available for full time staffing.

Analyst

Business Analyst	\$47.54
Systems Analyst -	\$71.31

Managed Document Output Services

Managed Document Output Services
Please see DIR Contract# DIR-SDD-1687-EDMS